

OUR CLIENT CHARTER



We aim to provide a fully comprehensive service to all of our clients.

We are confident that we will deliver a high-quality service that will be among the best in the financial services industry.

We continually strive to improve our professionalism through personal development.

We follow the principles of Treating Customers Fairly set out by the Financial Conduct Authority.

If any material interest of conflict of interest should arise in business that we are arranging for you, we will let you know and ask for your consent before we carry out your instructions.

Our process and procedures follow guidelines – we are authorised and regulated by the Financial Conduct Authority FRN 941828.

We continually strive to improve our professionalism through personal development.

We like to treat our clients as we would expect to be treated. We like to hear how we have performed, so please feel free to let us know. If you are ever dissatisfied with the service you have received, we will do our best to put it right.

If you are unhappy with our service

If you have a complaint about us or any financial advice you have received from us, please contact:

Garwood Wealth Management Limited
10 High Street
FAREHAM
PO16 7AN

Email: kris.garwood@garwoodwealthmangement.co.uk
Tel: 07870 616 904

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.